

Privacy Policy



Rose of the Shire Performing Arts

Introduction

Rose of the Shire Performing Arts (RSA) is committed to protecting your personal information. We are committed to providing a safe environment for all our customers, employees, casual and freelance workers and everybody who comes into contact with us, both physically and virtually (online). This Privacy Statement relates to the use of any personal information provided to us online or via application forms, telephone, email exchange, letters or correspondence.

The RSA website occasionally contains hyperlinks to websites owned and operated by third parties. These third party websites have their own privacy policies, and are also likely to use cookies, and we therefore urge you to review them. We do not accept any responsibility or liability for the privacy practices of such third party websites and your use of such websites is at your own risk.

What type of information do we collect?

When you participate in or sign up to any of the Rose of the Shire Performing classes, activities, workshops, online content (such as e-newsletters, competitions, online voting etc) we may collect and store personal information about you. This can consist of information such as your name, email address, postal address, telephone or mobile number and date of birth, depending on how you are engaging with us. By submitting your details, you enable us to provide you with the products or services that you have selected.

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information, including name, email, communications, comments, feedback, product reviews, recommendations, and personal profile.

What are cookies and how do we use them?

Cookies are small pieces of data stored on a site visitor's browser, usually used to keep track of their movements and actions on a site. Cookies are implemented in every site built by Wix. Take a look at the table below to view which cookies Wix implements on Wix sites:

Cookie name	Life span	Purpose
svSession	Permanent	Creates activities and BI
hs	Session	Security
incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
nbi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security
smSession	Two weeks	Identify logged in site members

Why do we collect personal information?

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To comply with any applicable laws and regulations.
- To provide you with information about our products, services and activities and to deal with your requests and enquiries, including complaints
- For "service administration purposes", which means that we may contact you for reasons related to the service or activity you signed up for (eg, change of details regarding a course you booked, etc)
- To contact you about an application you have made
- To process your application for employment and where applicable your employment once appointed

As and when we need to use your personal information for reasons other than the ones specified above, we will ensure that we notify you first. You will be given the opportunity to withhold or withdraw your consent for the use of your personal information for purposes other than those listed above.

How do we store, use, share and disclose our site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How do we communicate with our site visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Other reasons include:

- to send you relevant communications as part of your Friend or membership benefits package
- to remind you of important deadlines and/or renewal notifications
- in relation to any service or activity you have signed up for in order to ensure that we can deliver the services to you

- in relation to any correspondence we receive from you or any comment or complaint you make about our products or services
- to invite you to participate in surveys about RSPA services (participation is always free and voluntary)
- to occasionally market products or services that we think may be of interest to you
- to send you information you requested when you voluntarily signed up to our e-newsletter via our website.

Young users

If you are under 18 and you provide us with information on an application form (online or printed), your parent(s)/guardian(s) permission will be required.

How long will we keep your personal information for?

We keep the information we hold about our customers and members for as long as is necessary to deliver the services we are providing you with.

How can our site visitors' withdraw their consent?

If you don't want us to process your data anymore, please contact us at roseoftheshireperformingarts@outlook.com

Privacy Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and our contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at roseoftheshireperformingarts@outlook.com